

16 June 2026

Deborah Carroll
Health Service Chief Executive
Wide Bay Hospital and Health Service

By email: [REDACTED] | [REDACTED]

Subject: Concerns about WBHHS radiation oncology changes and provider numbers

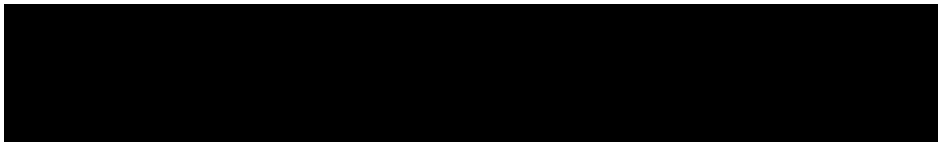
Dear Debbie

We have been liaising with radiation oncologists and GenesisCare regarding concerns our members have about the operation of WBHHS's contract with GenesisCare for radiation oncology services. Doctors advise recent changes restrict where they can see patients and require duplication of clinical notes due to an absence of IT systems integration. This is causing workflow inefficiencies and impacting patient safety.

Doctors are also concerned about how their provider numbers are being used by WBHHS. These concerns have been heightened following clear statements in May's federal budget that the Australian government intends to target 'inappropriate billing of NHRA services to the Medicare Benefits Schedule' and 'reset' public prices in radiation oncology, 'limiting cost duplication and cost-shifting'. As you know, doctors are responsible for all billing under their provider numbers and are liable for repayment and penalties for inappropriate billings.

Our members are seeking urgent clarification of these matters and we wish to meet with you to discuss suitable resolution at your earliest opportunity.

Yours sincerely



Assoc Prof Erica Gannon
President
AMA Queensland

Dr Brett Dale
Chief Executive Officer
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